



**Section C- Questions Directed to Individual** (To be filled in separately for each individual between the ages of 16 and 74)

Individual No

Individual response status

Response  1

Nonresponse  2

**C1. Which school with the highest education level did you graduate from?** (The diploma for the highest education level should be essential.)

- Did not finish a school  1
- Primary school  2
- Secondary school  3
- High school  4
- 2 or 3-year college  511
- 4-year college or faculty  512
- Graduate  52
- Doctorate  53

**C2. Did you work to earn income in cash or kind in the reference week (23 - 29 March 2020)** (including; paid, salaried or casual employee, employer, on your own account, unpaid family worker)

Worked  1 → go to C4

Didn't work  3

**C3. Do you have a business or job in which you were temporarily absent with any reasons you will return back in the reference week (23 - 29 March 2020)?**

Yes  1

No  2 → go to C6

**C4. Choose the appropriate occupation code that best suits your duties and responsibilities in your workplace or job.**

ISCO 08

**C5. What was your employment status at this job?**

Paid, salaried or casual employee  1

Employer  2

On your own account  3

Unpaid family worker  4

} go to C7

**C6. What is your reason that you have not been seeking a job during the last 4 weeks ending with the reference week (23 - 29 March 2020)?**

- Unable to find a job / unemployed and looking for a job  1
- Working seasonally  2
- Continuing education and training  3
- Engaged in housework (including taking care of children, the elderly, sick, etc.)  4
- Retired or out of work  5
- Disabled or sick (unable to work)  6
- Elderly (not retired, but thinks old to work, 65+)  7
- Rentier/annuity holder  8
- Family and personal reasons  9
- Other (Please explain: ..... ..)  98

**Use of mobile phone**

**C7. Have you used a mobile phone in the last three months?**

Yes  1 No  2 → go to C8



**C7.1 Are you the owner of this mobile phone?**

Yes  1 No  2

**Use of the Internet**

**C8. When did you last use the internet at home, at work or elsewhere?**

Within the last 3 months  1

Between 3 months and a year ago  2

More than 1 year ago  3

Never used it  90

→ go to C9

→ go to C13

} The questionnaire is finished.

**C9. How often on average did you use the internet in the last 3 months?**

- Every day or almost every day  6 → go to C9.1  
At least once a week (but not every day)  13 } go to C10  
Less than once a week  9 }

**C9.1 Did you use the internet several times during the day?**

- Yes  1 No  2

**C10. For which of the following activities did you use the internet (including via apps) in the last 3 months for private purpose?**  
(Tick one box in each row)

- |   | <u>Yes</u>                 | <u>No</u>                  |
|---|----------------------------|----------------------------|
| 1. Sending / receiving e-mails  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Making calls (including video calls) over the internet, for example, via Skype, Messenger, WhatsApp, Facetime, Viber, Snapchat                             | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Participating in social networks (creating user profile, posting messages or other contributions to Facebook, Twitter, Instagram, Snapchat, etc.)          | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. Using instant messaging, i.e. exchanging messages, for example, via Skype, Messenger, WhatsApp, Viber, Snapchat  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 5. Finding information about goods or services  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 6. Reading online news sites/ newspapers/ news magazines  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 7. Sharing or publishing self-created videos, photos, music, texts etc. on a website or via app   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 8. Listening to music (e.g. web radio, music streaming) or downloading music  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 9. Watching internet streamed TV (live or catch-up) from TV broadcasters (e.g. [national examples]) (Tivibu, Turkcell TV+, Vodafone TV)                       | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 10. Watching Video on Demand from commercial services (e.g. Netflix, HBO GO, Amazon Prime, Maxdome)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 11. Watching video content from sharing services (e.g. YouTube)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 12. Playing or downloading games  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 13. Seeking health-related information (e.g. injuries, diseases, nutrition, improving health etc.)  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 14. Making an appointment with a practitioner via a website or app (e.g. of a hospital or a health care centre)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 15. Accessing personal health records online  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 16. Selling of goods or services via a website or app (e.g. eBay, Facebook Marketplace, shpock) (Gittigidiyor, Sahibinden, Letgo, Sahaf, Dolap, BebeCruz vb.) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 17. Internet Banking via website or app   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**C11. Did you use storage space on the internet (cloud computing) to save documents, pictures, music, video or other files for private purposes in the last 3 months (e.g. Google Drive, Dropbox, Microsoft OneDrive, iCloud, Amazon Drive)?**

- Yes  1 No  2

**C12. Have you conducted any of the following learning activities over the internet for educational, professional or private purposes in the last 3 months?**

- |   | <u>Yes</u>                 | <u>No</u>                  |
|---|----------------------------|----------------------------|
| 1. Doing an online course   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Using online learning material other than a complete online course (e.g. audio-visual materials, online learning software, electronic textbooks) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Communicating with instructors or students using educational websites/portals  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. Other (Please explain: ..... ..)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**Use of e-government**

**For respondents who used the internet in the last 12 months (C8=1 or 2)**

**Note:**This module asks about electronic contacts via the Internet with public authorities and some public services. Contacts through manually typed e-mails should be excluded. Contact and interaction with public authorities and public services include websites concerning citizen obligations (e.g. tax declaration, notification of moving), rights (e.g. social benefits), official documents (e.g. ID card, birth certificate), public educational services (e.g. public libraries, information on the enrolment in schools or universities), public health services (e.g. services of public hospitals).

**C13. Did you contact or interact with public authorities or public services over the internet for private purposes in the last 12 months for the following activities? (such as; turkiye.gov.tr)**  
(Tick one box in each row)

- |  | <u>Yes</u>                 | <u>No</u>                  |
|--|----------------------------|----------------------------|
| 1. Obtaining information from websites or apps | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Downloading/printing official forms         | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Submitting completed forms online           | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**Warning:** If C13.3 = 2, ie "NO" is checked, then C14 will be filled. For other cases, go to C15.

**C14. What were the reasons for not submitting completed forms to public authorities' websites or apps for private purposes in the last 12 months?**

- |  | <b>Yes</b>                 | <b>No</b>                  |
|--|----------------------------|----------------------------|
| 1. I did not have to submit official forms at all  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. There was no such online service available  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Lack of skills or knowledge<br>(e.g. did not know how to use the website or it was too complicated to use)  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. Concerns about protection and security of personal data   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 5. Another person did it on my behalf (e.g. consultant, tax adviser, relative or family member)  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 6. Other (preferring to meet face to face, lack of rapid responses, considering written application to be more secure, transactions requiring personal visit or written application, etc.) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**Warning:** If C14.1 = 1; C14.2, C14.3, C14.4, C14.5, C14.6 will be left blank and go to C15.

**Use of e-commerce**

**For respondents who used the internet in the last 12 months (C8=1 or 2)**

**Note:**The following questions concern buying for private use over the Internet, either via a website or with an app. Include also buying from private persons in marketplaces (e.g. Airbnb, Facebook Marketplace, [national examples]).

**C15 When did you last buy or order goods or services for private use over the internet?**

- |   |                             |   |           |
|---|-----------------------------|---|-----------|
| Within the last 3 months                  | <input type="checkbox"/> 1  | → | go to C16 |
| Between 3 months and a year ago           | <input type="checkbox"/> 2  | } | go to C27 |
| More than 1 year ago                      | <input type="checkbox"/> 3  |   |           |
| Never bought or ordered over the Internet | <input type="checkbox"/> 90 |   |           |

**C16. Did you buy any of the following goods via a website or app for private use in the last 3 months? (Tick one box in each row.)**

- |  | <b>Yes</b>                 | <b>No</b>                  |
|--|----------------------------|----------------------------|
| 1. Clothes (including sport clothing), shoes or accessories (e.g. bags, jewellery)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Sports goods (excluding sport clothing)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Children toys or childcare items (e.g. nappies, bottles, baby strollers)  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. Furniture, home accessories (e.g. carpets or curtains) or gardening products (e.g. tools, plants)                               | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 5. Music as CDs, vinyls etc.   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 6. Films or series as DVDs, Blu-ray etc.   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 7. Printed books, magazines or newspapers  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 8. Computers, tablets, mobile phones or accessories  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 9. Consumer electronics (e.g. TV-sets, stereos, cameras) or household appliances (e.g. washing machines, dishwasher, refrigerator) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 10. Medicine or dietary supplements such as vitamins (online renewal of prescriptions is not included)                             | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 11. Deliveries from restaurants, fast-food chains, catering services   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 12. Food or beverages from stores or from meal-kits providers  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 13. Cosmetics, beauty or wellness products   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 14. Cleaning products or personal hygiene products (e.g. toothbrushes, handkerchiefs, washing detergents, cleaning cloths)         | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 15. Bicycles, mopeds, cars, or other vehicles or their spare parts   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 16. Other physical goods   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**Warning:** C17 will be asked for those with at least one option "YES" in C16.

**C17. From whom did you buy the mentioned goods via a website or app in the last 3 months?**

(Tick one box in each row.)

- |  | <b>Yes</b>                 | <b>No</b>                  |
|--|----------------------------|----------------------------|
| 1. National sellers                          | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Sellers from other EU countries           | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Sellers from the rest of the world        | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. Country of origin of sellers is not known | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**C18. Did you buy any of the mentioned goods from private persons via a website or app (e.g. on Sahibinden, Letgo, [national examples])?**

Yes  1

No  2

**Warning:** C19, C20 and C21 will be asked to those who have made e-commerce in the last three months (C15 = 1)

**C19. Did you buy or subscribe to any of the following via a website or app for private use in the last 3 months?**

(Tick one box in each row.)

- |   | <u>Yes</u>                 | <u>No</u>                  |
|---|----------------------------|----------------------------|
| 1. Music as a streaming service or downloads (spotify, Youtube music premium, fizy etc.)      | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Films or series as a streaming service or downloads (Netflix, Blu TV, Puhu TV etc.)        | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. e-books, online-magazines or online-newspapers   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. Games online or as downloads for smartphones, tablets, computers or consoles               | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 5. Computer or other software as downloads including upgrades                                 | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 6. Apps related to health or fitness (excluding free apps)                                    | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 7. Other apps (e.g. related to learning languages, travelling, weather) (excluding free apps) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**C20. Did you buy any of the following via a website or app for private use in the last 3 months?**

(Tick one box in each row)

- |  | <u>Yes</u>                 | <u>No</u>                  |
|--|----------------------------|----------------------------|
| 1. Tickets to sports events  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Tickets to cultural or other events (cinema, concerts, fairs, etc.)                       | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Subscriptions to the internet or mobile phone connections                                 | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. Subscriptions to electricity, water or heating supply, waste disposal or similar services | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 5. Household services (e.g. cleaning, babysitting, repair work, gardening)                   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**Warning:** If C20.5 = 1, ie "Yes" is checked, then C21 will be filled

**C21. Did you buy any of the mentioned household services via a website or app from private persons (e.g. on armut.com, bakıciBurada.com, sahibinden.com, [national examples])?**

Yes  1

No  2

**C22. Did you buy any transport service via a website or app for private use in the last 3 months from:**

(Tick one box in each row)

- |  | <u>Yes</u>                 | <u>No</u>                  |
|--|----------------------------|----------------------------|
| 1. A transport enterprise e.g. local bus, train, flight ticket, taxi ride (e.g. [national examples]) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. A private person (e.g. Blabla car [national examples])  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**C23. Did you rent accommodation via website or app for private use in the last 3 months from:**

(Tick one box in each row)

- |  | <u>Yes</u>                 | <u>No</u>                  |
|--|----------------------------|----------------------------|
| 1. Enterprises such as hotels or travel agencies (jollytur, etstur, setur, booking, trivago, tripadvisor etc.) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. A private person (e.g. Airbnb, [national examples])   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**C24. How many times have you bought goods or services over the internet for private use in the last 3 months?**

- |           |                            |            |                            |
|-----------|----------------------------|------------|----------------------------|
| 1-2 times | <input type="checkbox"/> 1 | 6-10 times | <input type="checkbox"/> 3 |
| 3-5 times | <input type="checkbox"/> 2 | > 10 times | <input type="checkbox"/> 4 |

**C25. Estimate how much money you have spent in total on your purchases via a website or app for private use in the last 3 months.**

- |                            |                             |
|----------------------------|-----------------------------|
| Less than 330 TRY          | <input type="checkbox"/> 1  |
| 331 to less than 660 TRY   | <input type="checkbox"/> 2  |
| 661 to less than 2000 TRY  | <input type="checkbox"/> 3  |
| 2001 to less than 3300 TRY | <input type="checkbox"/> 4  |
| 3301 to less than 4600 TRY | <input type="checkbox"/> 5  |
| 4601 to less than 6660 TRY | <input type="checkbox"/> 6  |
| More than 6660 TRY         | <input type="checkbox"/> 7  |
| Don't know                 | <input type="checkbox"/> 99 |

**C26. Did you carry out any of the following via a website or app for private purposes in the last 3 months?**

(Tick one box in each row.)

- |  | <u>Yes</u>                 | <u>No</u>                  |
|--|----------------------------|----------------------------|
| 1. Buy insurance policies, including travel insurance, also as a package together with e.g. A plane ticket | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Take a loan, mortgage or arrange credit from banks or other financial providers                         | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Buy or sell shares, bonds, units in funds or other financial assets                                     | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**Warning:** Next questions are for respondents who used the internet in the last 3 months (C8=1)

**Note:** The following questions concern the provision and protection of personal data for activities carried out over the internet for any private or work-related purpose, using websites or apps.

## Privacy and protection of personal data

**C27.** Have you carried out any of the following to manage access to your personal data (e.g. name, date of birth, identity card number, contact details, credit card number, photos, geographical location) on the internet in the last 3 months?

	<u>Yes</u>	<u>No</u>
1. Read privacy policy statements before providing personal data	<input type="checkbox"/> 1	<input type="checkbox"/> 2
2. Restricted or refused access to your geographical location	<input type="checkbox"/> 1	<input type="checkbox"/> 2
3. Limited access to profile or content on social networking sites or shared online storage	<input type="checkbox"/> 1	<input type="checkbox"/> 2
4. Refused allowing the use of personal data for advertising purposes	<input type="checkbox"/> 1	<input type="checkbox"/> 2
5. Checked that the website where you provided personal data was secure (e.g. Https sites, safety logo or certificate)	<input type="checkbox"/> 1	<input type="checkbox"/> 2

1. Read privacy policy statements before providing personal data
2. Restricted or refused access to your geographical location
3. Limited access to profile or content on social networking sites or shared online storage
4. Refused allowing the use of personal data for advertising purposes
5. Checked that the website where you provided personal data was secure (e.g. Https sites, safety logo or certificate)

**C28.** Did you know that cookies can be used to trace movements of people on the internet, to make a profile of each user and service them tailored ads?

Yes  1 No  2

**C29.** Have you changed the settings in your internet browser to prevent or limit cookies on any of your devices?

Yes  1 No  2

**C30.** Do you use software that limits the ability to track your activities on the internet on any of your devices?

Yes  1 No  2

## Trust, security and privacy

For respondents who used the internet in the last 3 months (C8=1)

**C31.** Have you used the following identification procedures for accessing online services via websites or apps (e.g. e-mail, social media accounts, internet banking, public services, ordering or buying goods or services online) for private purposes in the last 3 months?

	<u>Yes</u>	<u>No</u>
1. Simple login with username and password	<input type="checkbox"/> 1	<input type="checkbox"/> 2
2. Social media login used for other services	<input type="checkbox"/> 1	<input type="checkbox"/> 2
3. Single use pin code list (plastic card with codes, scratch codes, etc.) or random characters of a password	<input type="checkbox"/> 1	<input type="checkbox"/> 2
4. Electronic identification certificate or card used for example with a card reader or with an app	<input type="checkbox"/> 1	<input type="checkbox"/> 2
5. Procedure involving your mobile phone (a code received via a message)	<input type="checkbox"/> 1	<input type="checkbox"/> 2
6. Other electronic identification procedure	<input type="checkbox"/> 1	<input type="checkbox"/> 2
7. I have not used any electronic identification procedure	<input type="checkbox"/> 1	<input type="checkbox"/> 2

1. Simple login with username and password
2. Social media login used for other services
3. Single use pin code list (plastic card with codes, scratch codes, etc.) or random characters of a password
4. Electronic identification certificate or card used for example with a card reader or with an app
5. Procedure involving your mobile phone (a code received via a message)
6. Other electronic identification procedure
7. I have not used any electronic identification procedure

## Trust, security and privacy in the context of smart phones

**C32.** Do you use a smartphone for private purposes?

Yes  1 No  2 → go to C36

**C33.** Does your smartphone have any kind of security software or service like antivirus, antispam or firewall?

	<u>Yes</u>	<u>No</u>
1. Yes, installed automatically or provided with the operating system	<input type="checkbox"/> 1	<input type="checkbox"/> 2
2. Yes, I installed it or subscribed to it or somebody else did it	<input type="checkbox"/> 1	<input type="checkbox"/> 2
3. No	<input type="checkbox"/> 1	<input type="checkbox"/> 2
4. I do not know	<input type="checkbox"/> 1	<input type="checkbox"/> 2

1. Yes, installed automatically or provided with the operating system
2. Yes, I installed it or subscribed to it or somebody else did it
3. No
4. I do not know

**C34.** Have you ever lost information/documents/pictures/other kind of data on your smartphone as a result of a virus/other hostile type of programs?

Yes  1 No  2 Don't know  99

**C35.** When using or installing an application (app) on your smartphone, have you restricted or refused access to your personal data (e.g. your location, contact list)?

1. Yes, at least once  129
2. No  2
3. I did not know it was possible  99
4. Not applicable (I do not use applications)  90

## Internet of Things

**Warning:** Next questions are for respondents who used the internet in the last 3 months (C8=1)

The following questions concern the use of internet connected devices or systems for private purposes that can also be connected to each other to enable advanced services; e.g. remotely controlling the device, adjusting settings, giving instructions for tasks to be performed, receiving feedback from the device etc.

### C36. Have you used any of the following internet-connected devices or systems for private purposes?

- |   | <u>Yes</u>                 | <u>No</u>                  |
|---|----------------------------|----------------------------|
| 1. Internet-connected thermostat, utility meter, lights, plug-ins or other internet-connected solutions for energy management for your home               | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Internet-connected home alarm system, smoke detector, security cameras, door locks or other internet-connected security/safety solutions for your home | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Internet-connected home appliances such as robot vacuums, fridges, ovens, coffee machines  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. A virtual assistant in the form of a smart speaker or of an app, such as Google Home, Google Assistant, Siri   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 5. I have not used any of the above   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**Warning:** If C36.5 = 1, ie "Yes" is checked, then C37 will be filled

### C37. What were the reasons for not using any of the mentioned internet-connected devices or systems for private purposes?

- |  | <u>Yes</u>                 | <u>No</u>                  |
|--|----------------------------|----------------------------|
| 1. I didn't know such devices or systems exist   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. I had no need to use those connected devices/systems  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Costs too high  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. Lack of compatibility with other devices or systems   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 5. Lack of skills to use those devices or systems  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 6. Concerns about the privacy and protection of data about me generated by those devices or systems                                | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 7. Concerns about security (e.g. that the device or system will be hacked)   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 8. Concerns about safety or health (e.g. that the use of the device or system could lead to an accident, injury or health problem) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 9. Other reasons (Please explain:.....)  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

**Warning:** If C37.1 = 1, ie "YES" is checked, the other options should be skipped and go to C38. Otherwise, tick one box in each row

### C38. Have you used the internet on any of the following devices in your home for private purposes?

(Tick one box in each row.)

- |  | <u>Yes</u>                 | <u>No</u>                  |
|--|----------------------------|----------------------------|
| 1. An internet-connected TV                                | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. An internet-connected game console                      | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. An internet-connected home audio system, smart speakers | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |

### C39. Have you used any of the following internet-connected devices for private purposes? (Tick one box in each row.)

- |   | <u>Yes</u>                 | <u>No</u>                  |
|---|----------------------------|----------------------------|
| 1. A smart watch, a fitness band, connected goggles or headsets, safety-trackers, internet-connected accessories, internet-connected clothes or shoes                     | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 2. Internet-connected devices for monitoring blood pressure, sugar level, body weight (e.g. smart scales) or other internet-connected devices for health and medical care | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 3. Toys connected to the internet, such as robot toys (including educational) or dolls  | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |
| 4. A car with built-in wireless internet connection   | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 |