

Patients' Rights

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Patients' Rights

- are factors of care that patients can expect to receive
- are the rights those had been guaranteed by the national, international law
- Many agencies have written policies concerning patients' rights
- All personnel must respect and honor these rights

Patients' Rights

- American Hospital Association has affirmed a "Patients' Bill of Rights" which states in part that the patient has the right to:
 - Considerate and respectful care
 - Obtain complete current information concerning his or her diagnosis, treatment and prognosis (expected outcome)

Patients' Rights

- Receive information necessary to give his or her informed consent prior to the start of any procedure or treatment
- Have advance directives for health care and/or refuse treatment to the extent permitted under law
- Privacy concerning his or her medical care program
- Confidential treatment of all communications and records

Patients' Rights

- Reasonable response to his or her request for services
- Obtain information regarding any relationship of the hospital to other health care and educational institutions
- Be advised of and have the right to refuse to participate in any research project
- Expect reasonable continuity of care
- Review medical records and examine the bill and receive an explanation of all charges
- Be informed of any hospital rules or regulation

Patients' Rights in Turkey

- Regulation by The Government (2005) :
The integrity of the whole body and personal rights can not be touched without a consent or a medical necessity

1. To have the opportunity of getting health care in justice and rightness



2. To get health service in equality



3. To get information about the capacity and the facility of the health center



4. To prefer or
change the health
center



5. To recognize (know), choose or change the health staff.



6. To ask oral and written information about his/her health status



7. To get health care in Privacy



8. To get health service (diagnostic tests, treatment) after a Consent and Permit



9. To Stop and
Reject the
health care



10. To get the health service in Security



11. The possibility to perform worships



12. To have Respect in health center



13. To get health care in Comfort (without any noise and hygienic)



14. To have visit of relatives and friends etc.



15. To have a companion (a relative, friend)
in the room



16. To get continous health care



17. To declare his/her thoughts about the medical process

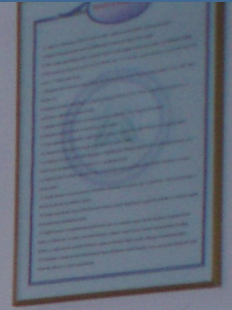


18. When the patients' rights have been violated, to consult, to complain and to claim (court)

HASTA HAKLARI BİRİMİ



BU BİRİM
SAYIN
"MÜNİR GÜLDOĞAN"IN
KATKILARI İLE
YAPTIRILMIŞTIR.
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- Rights ~ Responsibilities (Liability)