

Department of Occupational Safety and Health
MINISTRY OF HUMAN RESOURCES MALAYSIA

MCO COVID-19: Roles and Initiatives by DOSH Malaysia during Movement Control Order

12th August 2020
Ir. Omar bin Mat Piah,
Director General

Department of Occupational Safety and Health Malaysia



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4

Enforcement of compliance with SOP of sectors

2

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5

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3

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Conclusion



1. INTRODUCTION

i

Concern is growing over the continuing rise in COVID-19 infections in some parts of the world and the ability to sustain declining rates in others

ii

Governments, employers, workers and their organizations face enormous challenges as they try to combat the COVID-19 pandemic and protect safety and health at work

iii

There are also concerns about resuming activity in a manner that sustains progress made in suppressing transmission of the COVID 19 disease



2. CURRENT SITUATION ON COVID-19 IN MALAYSIA

Malaysia Overview

9,083

Confirmed

8,784

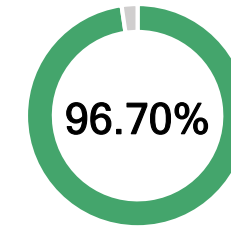
Recovered
(Discharge)

125

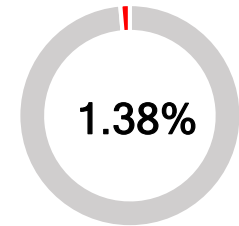
Deaths

174

Active cases



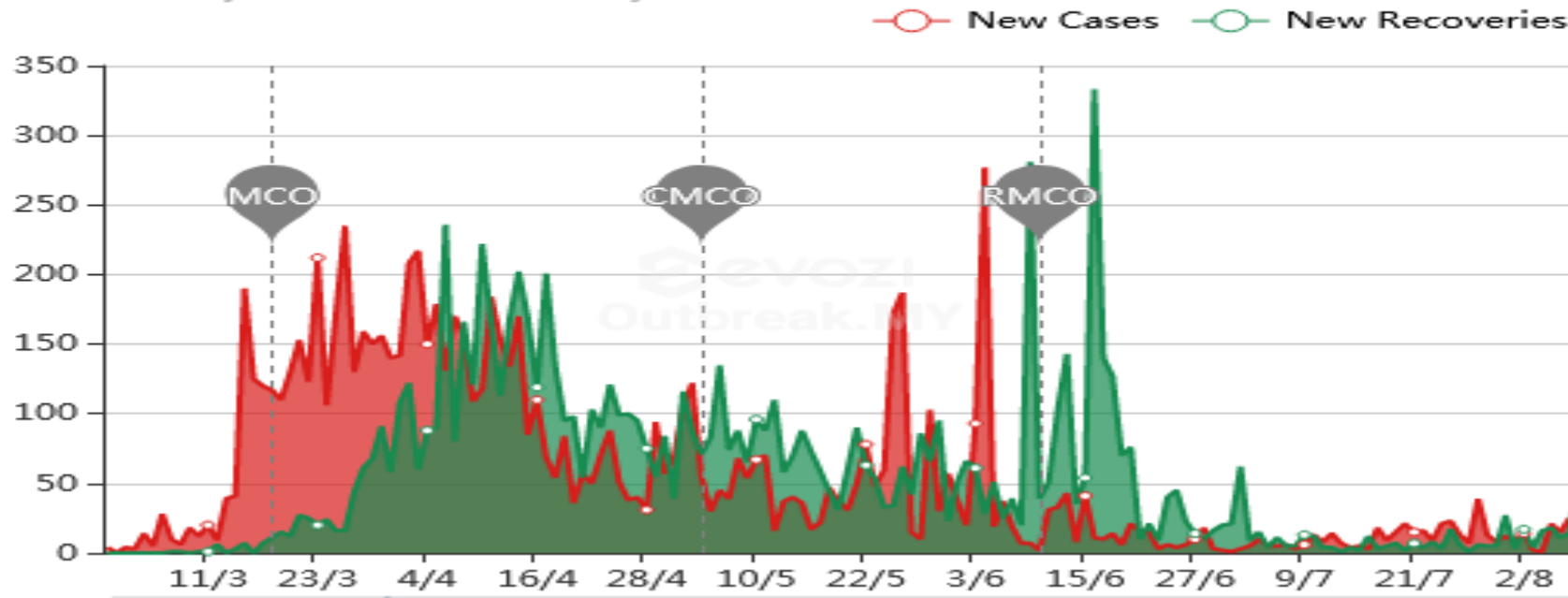
Recovery Rate



Fatality Rate

New Cases vs. New Recoveries

Covid-19 Malaysia - www.outbreak.my



Data source: Ministry of Health and www.outbreak.my, 10 Aug 2020

3. STEPS TAKEN BY DOSH DURING MCO

i

Notify customers and clients on closing of all DOSH offices & implementation of Work From Home System.

MCO1
18 - 31
Mar

MCO2
1 - 14
Apr

MCO3
15 - 28
Apr

MCO4
29 Apr -
3 May

CMCO
4 May - 9
Jun

RMCO
10 Jun -
31 Aug

ii

Notify clients on the status of DOSH Online system such as MyKKP and SKUD is in normal operations.

MCO1
18 - 31
Mar

MCO2
1 - 14
Apr

MCO3
15 - 28
Apr

MCO4
29 Apr -
3 May

MCOB
4 May - 9
Jun

MCOP
10 Jun -
31 Aug


JABATAN KESELAMATAN DAN KESIHATAN PEKERJAAN
NOTIS AWAM

BERKAITAN PENUTUPAN PREMIS JABATAN KESELAMATAN DAN KESIHATAN PEKERJAAN (JKKP) IBU PEJABAT, PEJABAT NEGERI DAN CAWANGAN DI BAWAH PERINTAH KAWALAN PERGERAKAN DARIPADA 18 MAC HINGGA 12 MEI 2020

Selaras Perintah Kawalan Pergerakan yang bermula 18 Mac hingga 12 Mei 2020, pihak JKKP ingin memaklumkan bahawa Ibu Pejabat, semua Pejabat Negeri dan Cawangan di seluruh Negara akan ditutup operasinya kepada pelanggan dan orang awam sepanjang tempoh tersebut. Namun begitu, perkhidmatan atas talian JKKP masih beroperasi seperti biasa dan boleh diakses menerusi pautan berikut :-

- ❑ Perkhidmatan MyKKP : mykkp.dosh.gov.my
- ❑ Perkhidmatan SKUD : skud.dosh.gov.my:88
- ❑ Cadangan, pertanyaan dan aduan :
 - 🌐 Portal Rasmi (www.dosh.gov.my)
 - 📘 Facebook Rasmi (<https://www.facebook.com/doshmalaysia>)
 - 📞 Whatsapp ([019-2835831](https://wa.me/019-2835831))

Hotline JKKP
Perlaporan Harian
03-88711247
9.00 pagi – 4.00 petang

KETUA PENGARAH, JABATAN KESELAMATAN DAN KESIHATAN PEKERJAAN
29 April 2020


Jabatan Keselamatan dan Kesihatan Pekerjaan

SENARAI SALURAN PERTANYAAN JKKP NEGERI YANG BOLEH DIHUBUNGI DALAM TEMPOH PERINTAH PERGERAKAN KAWALAN (COVID-19)

18 MAC 2020 – 12 MEI 2020
8.00 PAGI – 5.00 PETANG



Negeri	Nombor	Alamat Email
PERUS	019 – 230 5386	jkppp@mohr.gov.my
PULAU PINANG	019 – 230 5283	jkppp@mohr.gov.my
PERAK	019 – 230 6043	jkppk@mohr.gov.my
SELANGOR	019 – 230 9053	jkppg@mohr.gov.my
WPKP	019 – 019 3246	jkppw@mohr.gov.my
NEGERI SEMBILAN	019 – 230 6497	jkppn@mohr.gov.my
MELAKA	017 – 323 0942	jkppm@mohr.gov.my
JOHOR	019 – 230 7559	jkpph@mohr.gov.my
KEDAH	019 – 230 8165	jkppk@mohr.gov.my
KEFANTAN	019 – 230 5884	jkppk@mohr.gov.my
TERENGGANU	019 – 230 9283	jkppg@mohr.gov.my
PAHANG	018 – 941 4906	jkpph@mohr.gov.my
SARAWAK	019 – 230 4509	jkppw@mohr.gov.my
SABAH	019 – 230 4534	jkppb@mohr.gov.my
W.P. LABUAN	019 – 230 6215	jkppw@mohr.gov.my

Disediakan oleh Kementerian Kesihatan (KKK) Berjalan Dasar Antarabangsaan Pembangunan Persekitaran



3. STEPS TAKEN BY DOSH DURING MCO



Appointment of DOSH Officers as authorised officers under Prevention and Control of Infectious Diseases Act 1988 and conducted joint operation with DOL in MCO Compliance (Closure of Industry and Business Premises)

MCO1
18 - 31
Mar

MCO2
1 - 14
Apr

MCO3
15 - 28
Apr

MCO4
29 Apr -
3 May

CMCO
4 May - 9
Jun

RMCO
10 Jun -
31 Aug



MENTERI KESIHATAN MALAYSIA

Ruj Kaml: MKM / A / PEL / 3 (34)
Tarikh : 24 Mac 2020

LANTIKAN SEBAGAI PEGAWAI DIBERI KUASA DI BAWAH AKTA
PENCEGAHAN DAN PENGAWALAN PENYAKIT BERJANGKIT [AKTA 342]

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Dimaklumkan bahawa Menteri melantik senarai seperti di Lampiran sebagai pegawai yang diberi kuasa di bawah seksyen 3 Akta Pencegahan dan Pengawalan Penyakit Berjangkit bermula pada 21 Mac 2020 hingga 31 Mac 2020.

3. Seorang pegawai diberi kuasa hendaklah bertindak dalam bidang kuasa dan kewajipannya di bawah Akta Pencegahan Dan Pengawalan Penyakit Berjangkit.

Sekian, terima kasih.

"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,

(DATO' SRI DR. ADHAM BIN BABA)

KEMENTERIAN KESIHATAN MALAYSIA
ASAS 13, BLOK 17, PARCEL 8, PRESENT 1
PUSAT PENTADBIRAN KERAJAAN PERSEKUTUAN
62200 PUTRAJAYA
TEL: 603-8882 2527/2519 FAX: 603-8886 6188

LAMPIRAN

Jabatan Keselamatan dan Kesihatan Pekerjaan

BIL	JAWATAN	GRED
1.	Pemeriksa Kilang dan Jentera	J41 – Jusa B & C
2.	Penolong Pemeriksa Kilang dan Jentera	JA29 – JA40
3.	Pembantu Pemeriksa Kilang dan Jentera	J19 – J26





3. STEPS TAKEN BY DOSH DURING MCO

iv

Review construction and service sectors MCO exemption applications

49 Applications processed

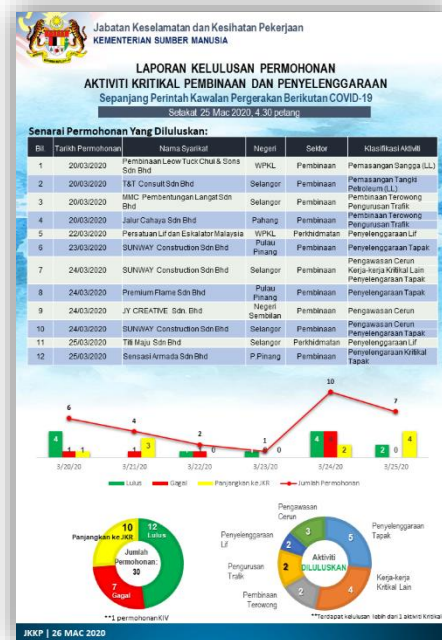
MCO1 18 - 31 Mar	MCO2 1 - 14 Apr	MCO3 15 - 28 Apr	MCO4 29 Apr - 3 May	CMCO 4 May - 9 Jun	RMCO 10 Jun - 31 Aug

v

Duty officers at MOHR COVID-19 Operation Room, MyGCC and DOSH Hotlines

5,000 Estimated number of phone calls received

MCO1 18 - 31 Mar	MCO2 1 - 14 Apr	MCO3 15 - 28 Apr	MCO4 29 Apr - 3 May	MCOB 4 May - 9 Jun	MCOP 10 Jun - 31 Aug





3. STEPS TAKEN BY DOSH DURING MCO

vi

Conducted “COVID-19 Impact on OSH in Malaysia” Survey

1,336 Respondents and 1 Report produced

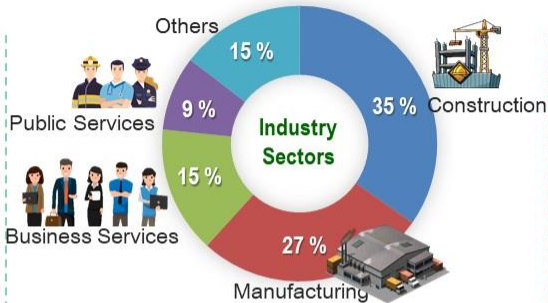
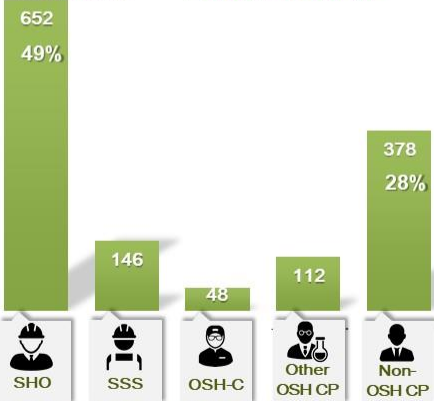
MCO1	MCO2	MCO3	MCO4	CMCO	RMCO
18 - 31 Mar	1 - 14 Apr	15 - 28 Apr	29 Apr - 3 May	4 May - 9 Jun	10 Jun - 31 Aug



DEMOGRAPHICS DATA

Study Design : Cross Sectional
Study Period : 4 – 16 April 2020
No. of Respondent : 1336

Respondents : 72% are OSH CP



About 2/3rd of respondents are from **construction (464)** and **manufacturing (361)** sector.



Non-SME includes GLC, MNC, Corporations, NGO and others.



TOP 3 SUGGESTIONS

CEP Points (1,152)



Other suggestions (5)

- Combination of options
- Consider OSH related experience as CEP
- Reward CEP for monthly report

Statutory Inspection (1,067)



Other suggestions (36)

- Automatic CF extension > 3 months or until end of MCO
- Self or third party inspection
- CF extension by request

Standard Setting (26)



Other suggestions (3)

- Post-MCO OSH guidelines
- Health Risk Guidelines
- OSH Regulation on Pandemic

3. STEPS TAKEN BY DOSH DURING MCO



vi

Conducted “COVID-19 Impact on OSH in Malaysia” Survey

1,336 Respondents and 1 Report produced

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18 - 31
Mar

MCO2
1 - 14
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MCO3
15 - 28
Apr

MCO4
29 Apr -
3 May

CMCO
4 May - 9
Jun

RMCO
10 Jun -
31 Aug

Action taken based on the respondents' recommendations:

Automatic 3 months extension of certificated machinery inspection

Modification of competent person registration and renewal procedures

Application of alternative methods in organising seminars, dialogues and meetings

Alternative inspection method (PSV and PSVv)

Recognise online training as a method to obtain CEP Points

Published FAQ on DOSH Services and COVID-19 Prevention SOP



3. STEPS TAKEN BY DOSH DURING MCO

vii

Published Frequently Ask Questions (FAQ) and infographics

12 Sets of FAQ and infographics published

MCO1
18 - 31
Mar

MCO2
1 - 14
Apr

MCO3
15 - 28
Apr

MCO4
29 Apr -
3 May

CMCO
4 May - 9
Jun

RMCO
10 Jun -
31 Aug

SOALAN LAZIM
JABATAN KESELAMATAN DAN KESEHATAN PEKERJAAN
PERINTAH KAWALAN PERGERAKAN

SOALAN

Penambahbaikan Soalan Lazim No 7 (FAQ KSM Bil 2)

Bagaimanakah sesi temuduga **OYK** sepanjang tempoh PKP ini?

JAWAPAN

Pilihan 1: kaedah alternatif yang sesuai atau Pilihan 2: selepas tamat tempoh PKP.

Bagi kompetensi selain yang dinyatakan, ditangguhkan ke satu tarikh yang akan dimaklumkan kemudian.

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SOALAN LAZIM
JABATAN KESELAMATAN DAN KESEHATAN PEKERJAAN
PERINTAH KAWALAN PERGERAKAN

SOALAN

Adakah latihan secara online mendapat mata CEP dari JKPP?

JAWAPAN

Ya, dengan syarat latihan secara online tersebut mendapat kelulusan daripada JKPP.

Bagaimana nak dapatkan kelulusan JKPP?

Mengemukakan borang permohonan dan dokumen sokongan sebagaimana permohonan CEP sedia ada dan menyertakan maklumat tambahan berikut:

Permohonan perlu dihantar kepada Pengarah Bahagian Keselamatan Industri, JKPP Ibu Pejabat

ahmadnazri_k@mohr.gov.my

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SOALAN LAZIM
JABATAN KESELAMATAN DAN KESEHATAN PEKERJAAN
PERINTAH KAWALAN PERGERAKAN

SOALAN

Penambahbaikan Soalan Lazim No 10 (FAQ KSM Bil 2)

Apa terjadi dengan tarikh Pemeriksaan Ulangan Kilang atau tarikh sah laku Sijil Perakuan Kelayakan (CF) jentera yang tamat dalam tempoh PKP?

JAWAPAN

Pemeriksaan **DITANGGUHKAN** sehingga 3 bulan daripada tarikh tamat sah laku CF

atau

pemeriksaan dilakukan atas sebab keselamatan kritikal

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3. STEPS TAKEN BY DOSH DURING MCO

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Webinar and teleconference session with the industries and OSH Practitioners on COVID-19 risk management & control (MSOSH, MIHA, MySHEQ, MOSHPA, PETRONAS)

5

Webinar/Teleconference Sessions

MCO1 18 - 31 Mar	MCO2 1 - 14 Apr	MCO3 15 - 28 Apr	MCO4 29 Apr - 3 May	CMCO 4 May - 9 Jun	RMCO 10 Jun - 31 Aug

ix

Published SOP on COVID-19 Prevention at the Workplace for DOSH Service, Public Sector and Service Sector

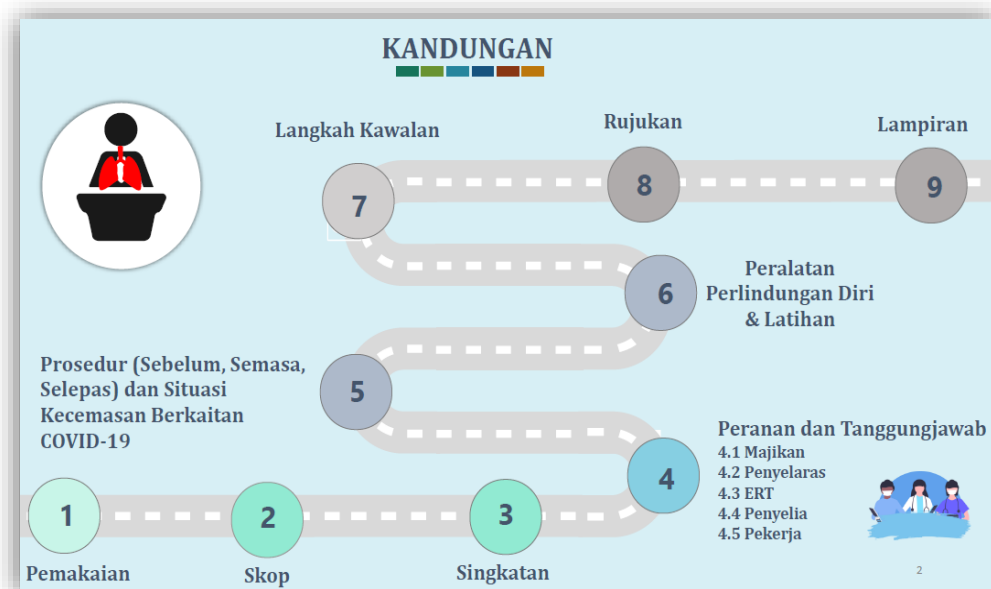
6

SOPs published

MCO1 18 - 31 Mar	MCO2 1 - 14 Apr	MCO3 15 - 28 Apr	MCO4 29 Apr - 3 May	MCOB 4 May - 9 Jun	MCOP 10 Jun - 31 Aug



SEKTOR PERKHIDMATAN			
Merangkumi Aktiviti penaksiran risiko kepada kesihatan (CHRA), pemantauan pendedahan dan penaksiran kualiti udara dalaman (IAQ), pengujian LEV yang dijalankan oleh orang yang kompeten seperti pengapit, juruteknik higien (HT1 dan HT2) dan penaksir IAQ.	Waktu Beroperasi Normal	Waktu Kehadiran Pekerja Normal	Kapasiti Pekerja 100%
Semua aktiviti dibenarkan kecuali Sila rujuk kepada perkara yang disenaraikan dalam senarai aktiviti yang dilarang.	AKTIVITI DAN PROTOKOL		
Arahan Tetap • Patuh Arahan KKM dan MKN • Patuh AKKP 1994 dan Prosedur Kerja Selamat Pencegahan COVID-19 di tempat kerja			
Tindakan	Penerangan Ringkas		
Penjarakan sosial	Memastikan penjarakan sosial sekurang-kurangnya satu (1) meter semasa menjalankan penaksiran atau pemantauan.		
Memastikan amalan kebersihan tangan setiap masa serta pemakaian face mask	Membasuh tangan dengan kerap menggunakan sabun dan air/ hand sanitizer dan memakai face mask serta menyediakan sanitizer kepada pekerja		
Saringan suhu badan pekerja dan mengenalpasti pekerja bergejala	(i) Mengambil suhu badan pekerja pada awal waktu setiap hari sebelum mula bekerja. (ii) Jika suhu badan melebihi 37.5 C dan bergejala seperti batuk, sakit tekak, sesema atau sesak nafas hendaklah dirujuk ke klinik.		
Pembersihan dan disinfeksi peralatan yang digunakan semasa penaksiran atau pemantauan.	Melaksanakan proses pembersihan dan disinfeksi mengikut Garispanduan Tatacara Pembersihan dan Disinfeksi KKM setiap kali sebelum aktiviti penaksiran atau pemantauan.		
Aplikasi MySejahtera	Memuat turun dan mendaftar Aplikasi MySejahtera ke telefon bimbit masing-masing untuk tujuan pengesanan kontak rapat.		



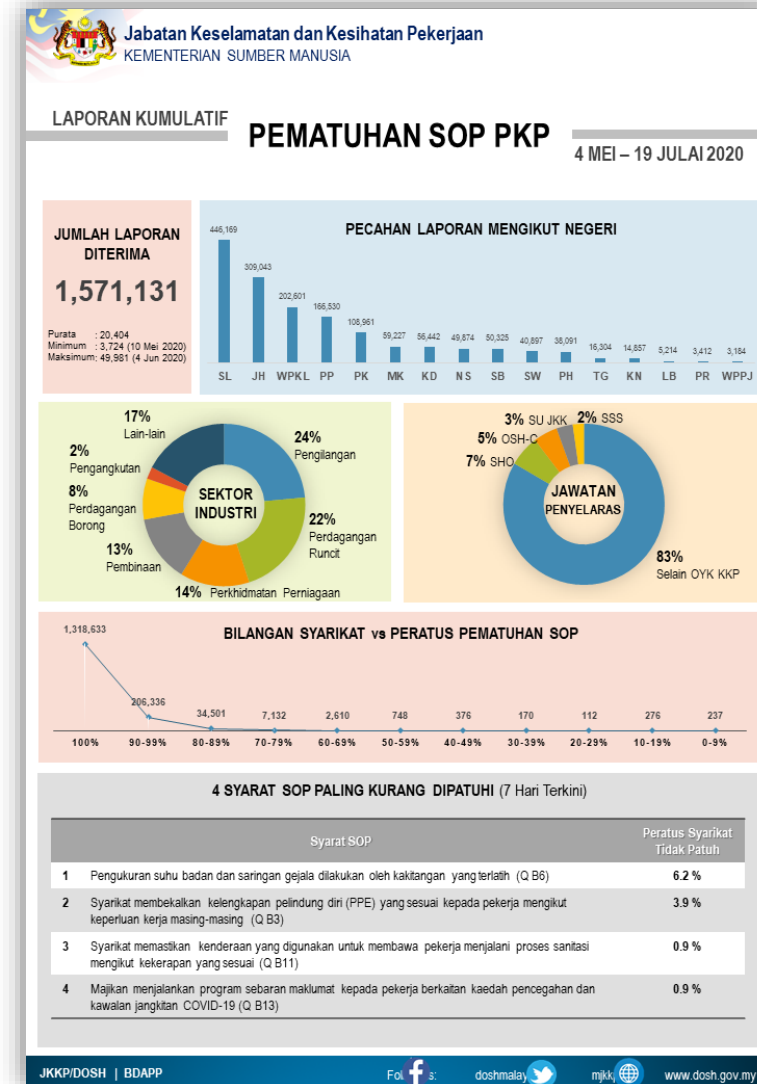
3. STEPS TAKEN BY DOSH DURING MCO

X

Developed and implementing MCO SOP Compliance Self-Reporting System

MCO1 18 - 31 Mar	MCO2 1 - 14 Apr	MCO3 15 - 28 Apr	MCO4 29 Apr - 3 May	MCOB 4 May - 9 Jun	MCOP 10 Jun - 31 Aug

1,571,131 Reports received
(4 May - 19 July 2020)





3. STEPS TAKEN BY DOSH DURING MCO

xi

Appointment as a member of national MCO SOP Compliance Enforcement Task Force and conducted the enforcement at the workplaces

MCO1 18 - 31 Mar	MCO2 1 - 14 Apr	MCO3 15 - 28 Apr	MCO4 29 Apr - 3 May	MCOB 4 May - 9 Jun	MCOP 10 Jun - 31 Aug

13,191
Workplaces inspected
(11 May - 9 Aug 2020)

5 MEI 2020 - PERINTAH KAWALAN PERGERAKAN (PKP)

TASK FORCE OPERASI PEMATUHAN

- Polis Diraja Malaysia (PDRM) telah menubuhkan Task Force Operasi Pematuhan bagi pemantauan dan penguatkuasaan pematuhan SOP PKPB di seluruh negara.
- 14 agensi Kerajaan telah diberi kuasa setakat ini oleh Kementerian Kesihatan Malaysia (KKM) untuk pelaksanaan pematuhan PKPB seperti:

1. Polis Diraja Malaysia (PDRM)
2. Angkatan Tentera Malaysia (ATM)
3. Angkatan Pertahanan Awam Malaysia (APM)
4. Agensi Penguatkuasaan Maritim Malaysia (APMM)
5. Jabatan Sukarelawan Malaysia (RELA)
6. Jabatan Imigresen Malaysia (JIM)
7. Jabatan Kerja Raya (JKR)
8. Jabatan Pengangkutan Jalan (JPJ)
9. Majlis Keselamatan Negara (MKN)
10. Jabatan Tenaga Kerja (JTK)
11. Jabatan Keselamatan dan Kesihatan Pekerjaan Malaysia (DOSH)
12. Kementerian Perdagangan Antarabangsa dan Industri (MITI)
13. Kementerian Pelancongan, Seni dan Budaya (MOTAC) dan
14. Kementerian Perdagangan Dalam Negeri dan Hal Ehwal Pengguna (KPDNHEP)

- Jumlah anggota Task Force akan ditambah lagi seperti Lembaga Pembangunan Industri Pembinaan Malaysia (CIDB).

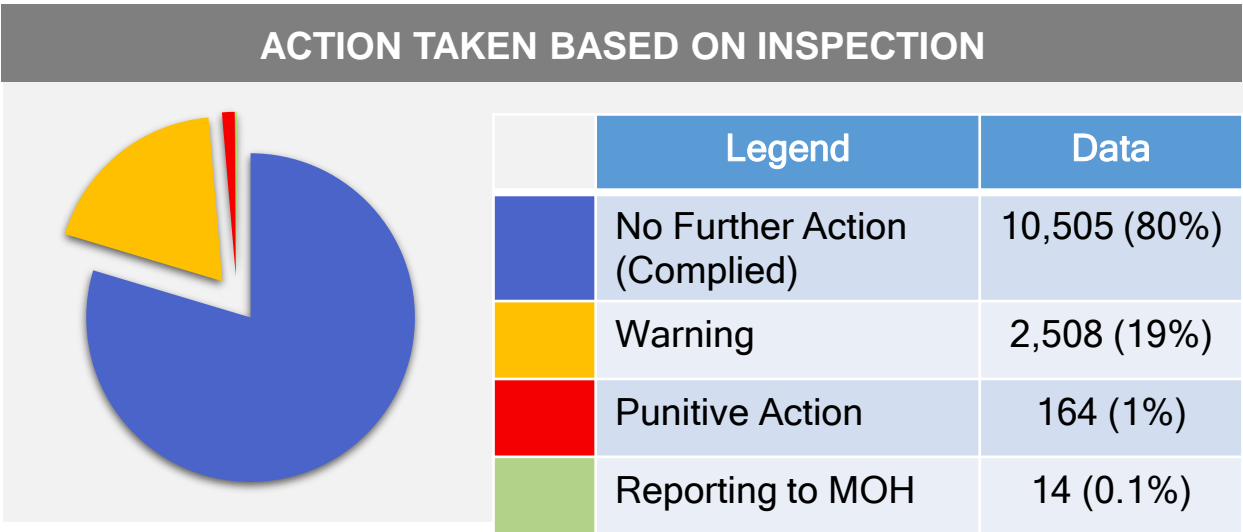
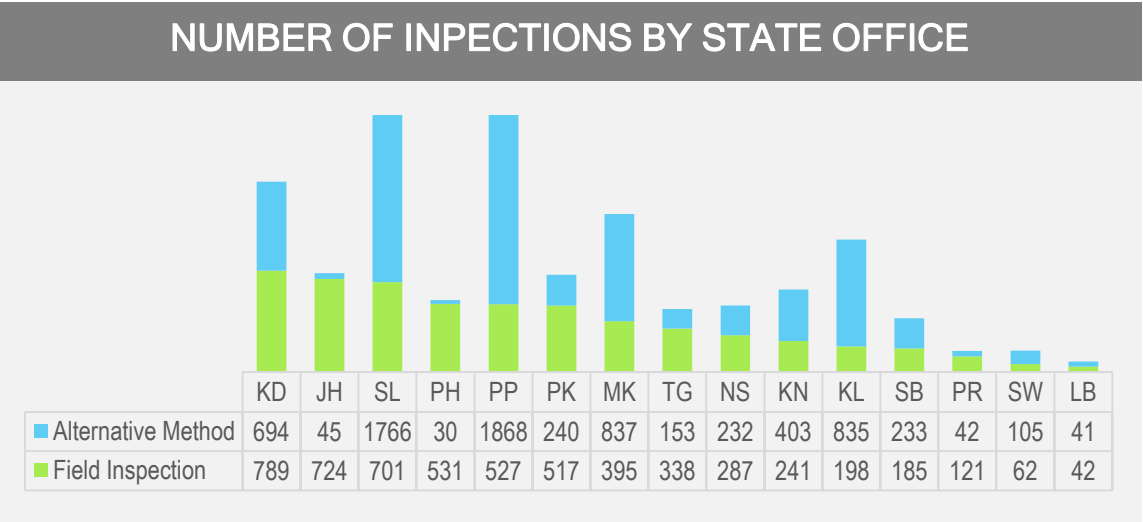
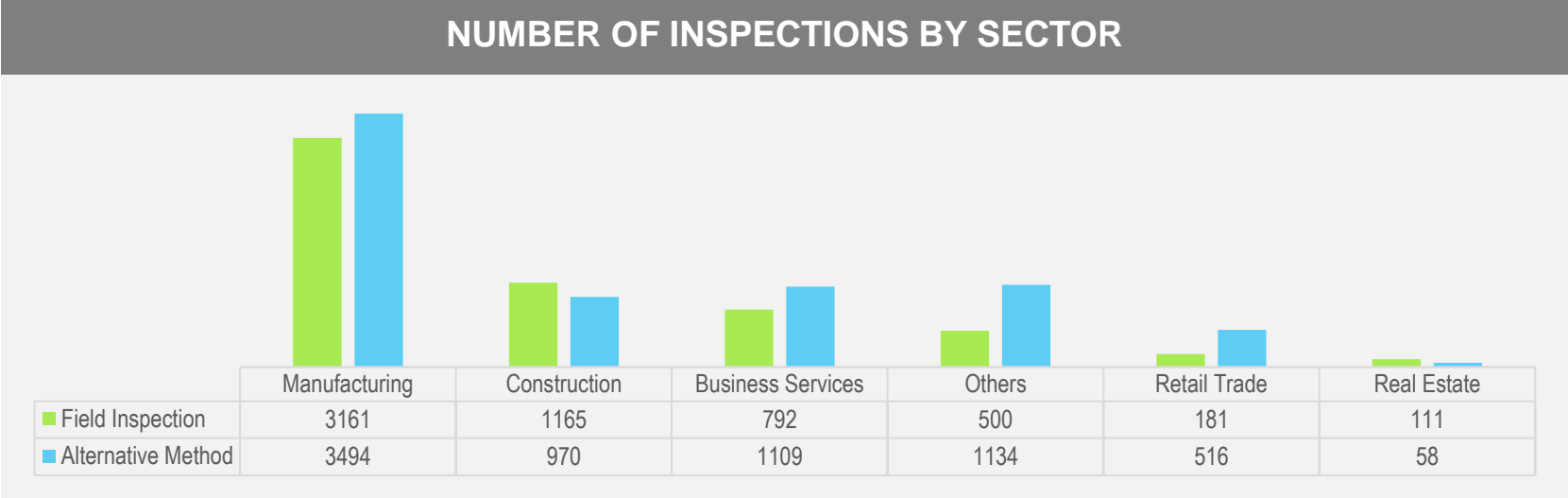
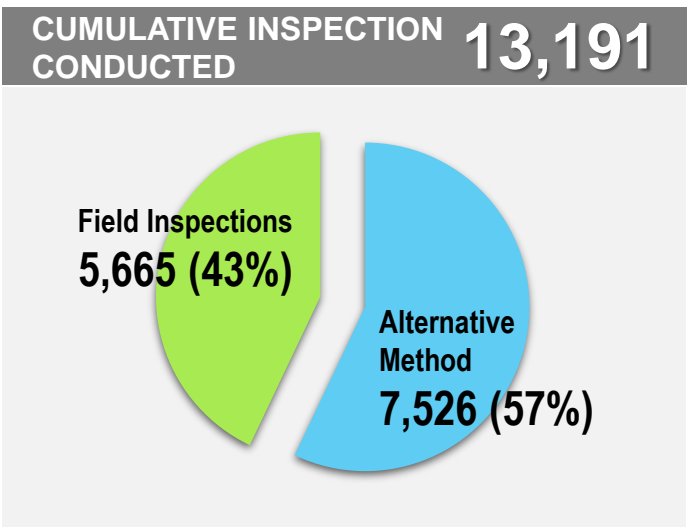
YB Dato' Sri Ismail Sabri Bin Yaakob
Menteri Kanan (Kluster Keselamatan)





4. ENFORCEMENT OF COMPLIANCE WITH MCO SOP

Cumulative Data 11 May - 9 Aug2020





5. SOP FOR COVID-19 PREVENTION AT THE WORKPLACE



Control Measures

Reference

Attachments

7

8

9

6

Personal Protective Equipment and Training

5

4

Duties & responsibilities

- 4.1 Employer
- 4.2 Coordinator
- 4.3 ERT
- 4.4 Supervisor
- 4.5 Workers



1

2

3

Application

Scope

Acronyms



6. CONCLUSION

1 To date COVID-19 situation in the country is under control

2 DOSH have taken various steps to ensure business functions run smoothly despite the limitation of MCO, Conditional MCO & Recovery MCO

3 DOSH's SWP for Prevention of COVID-19 at workplace is a guidance documents to employers and OSH Coordinators to plan and implement programs pertaining to COVID-19



6. CONCLUSION

4

Daily online report during CMCO (Weekly Report on 10th June onwards) is one of check and balance monitoring method towards self-management program for the prevention of COVID-19 at workplace

5

OSH Practitioners play an important role in assisting themselves, workers, employers and the country in our continuous efforts in limiting the spreading of COVID-19 in the country

6

DOSH is willing to share our experience to other OIC member countries on the prevention of COVID-19 at the workplace especially in:

- a. Development of guidelines
- b. Enforcement approach during Movement Control Order



THANK YOU



DEPARTMENT
OCCUPATIONAL SAFETY AND HEALTH
MINISTRY OF HUMAN RESOURCES

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 **omar@mohr.gov.my**