## MANAGEMENT OF AN INTENSIVE CARE UNIT

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#### Intensive Care Unit

- Manage patients with life-threatening illnesses, injuries, or complications
- Qualified staff
- Advanced equipment

## Intensive Care Service Definition (Turkish Ministry of Health)

- Adult / pediatric / newborn sections
- Aim the treatment of patients who are suffering from one or multiple organ dysfunction and need intensive care.
- They are equipped with advanced technological devices, which monitor the patient vital signs.
- Monitoring and treatment last 24 hours continously.

## Types of Adult ICU's

- Coronary care units
- Surgical intensive care units (general surgery, neurosurgery, cardiovascular surgery)
- Medical intensive care units (internal medicine, neurological critical care)

#### Levels of ICU

- There are three levels of ICU's
- Level 1
- Level 2
- Level 3

#### Level-1 ICU

- Patients recently discharged from a higher level of care
- Patients in need of additional monitoring/intervention
- Patients requiring critical care outreach service support

#### Level-2 ICU

- Need for preoperative optimization
- Need for extended postoperative care
- Patients receiving single organ support
- Patients receiving basic respiratory support
- Patients receiving basic cardiovascular support
- Patients receiving renal/neurological/dermatological support

#### Level-3 ICU

- Patients receiving Advanced Respiratory Support
- Patients receiving a minimum of 2 organs supported

## Type of ICU

- OPEN SYSTEM: The specialist admit, treat and discharge his own patient
- CLOSED SYSTEM: Admission and Discharge Criteria, Observation and Treatment are under the control of intensivists.
- The patient outcome, cost benefit is noted to be better if intensivists have full clinical responsibility

#### THE BEST MANAGEMENT

 An INTENSIVIST as a DIRECTOR in a CLOSED SYSTEM ICU available for 24 HOURS/365 DAYS

## Health Planning Policies

- The number, type and size of ICU's must be planned according to the regional conditions. (To prevent unnecessary duplication of expensive services)
- ICU beds in a hospital can be divided into multiple Units, under separate management controlled by different specialists (Medical ICU, Surgical ICU, Burns ICU ......etc.)

#### Beds of ICU's

- The number of ICU beds in a hospital is usually 5-10 % of total hospital beds.
- The ideal bed number of ICU is 8-12
- ICU's with less than 4 beds are considered not to be cost effective
- Number over 12-16 beds may be difficult to manage

## Design of ICU: planning phase

- MULTIDISCIPLINARY TEAM:
- the director of ICU,
- a representative of the medical staff,
- the head nurse,
- the architect,
- a representative of the hospital management,
- an engineer

#### The Location of ICU

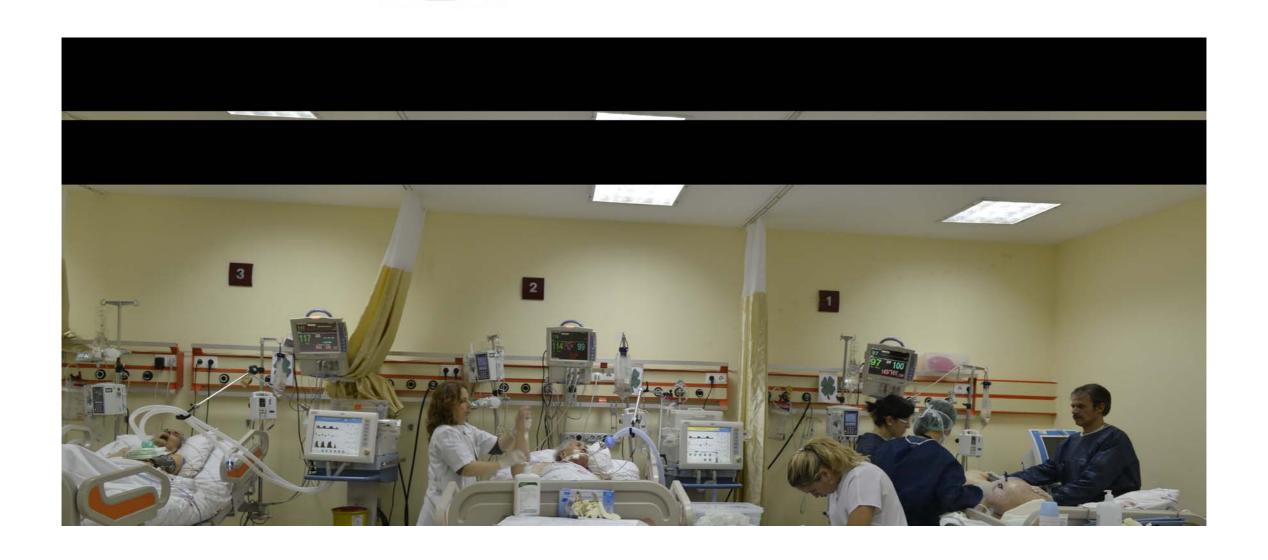
- Layout of the ICU should allow rapid access from the following:
- The emergency department
- ◆ The operating theaters and postoperative areas
- The medical imaging department

#### The Location of ICU

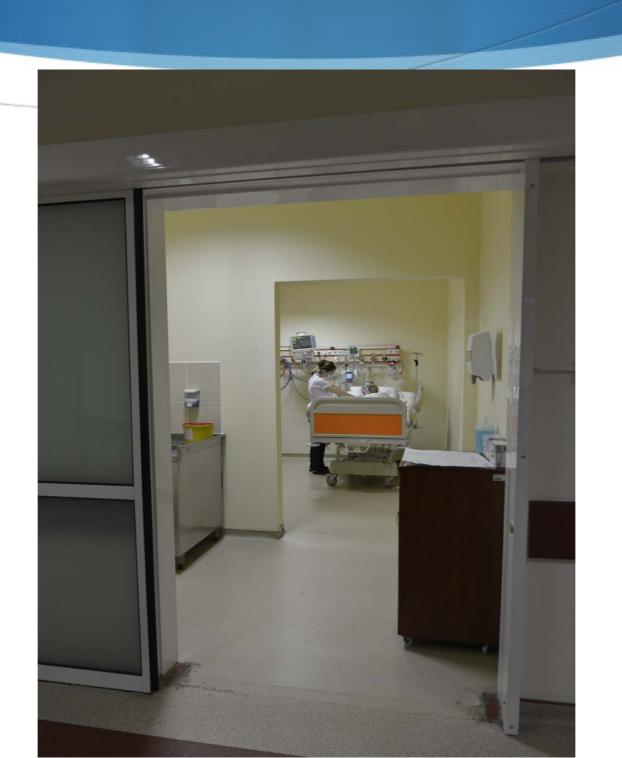
- Fast and easy connections have to be established with the following:
- Blood transfusion service
- Technical support services
- Laboratory
- Physiotherapy service

- Bed number=Total area/40
- Single room beds/open ward beds depends on the role and type of ICU. (1:6 is adviced)
- 20 m²/bed in open ward; 25 m²/bed in isolation room
- There should be at least 2,5 metres between the bed centers.

## OPEN WARD SYSTEM

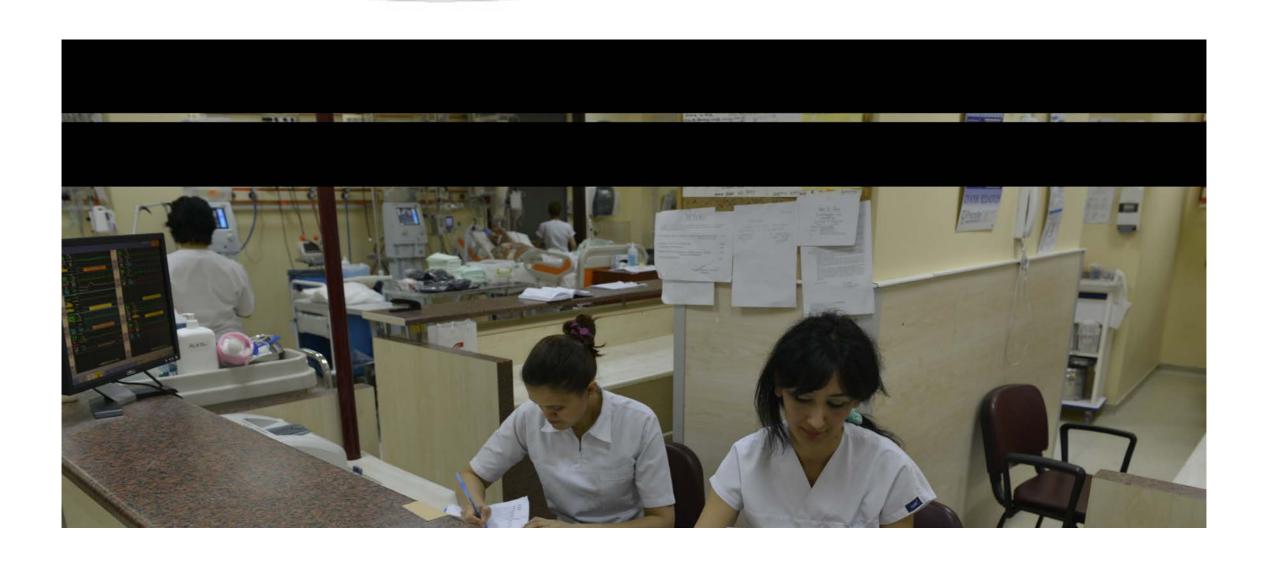


## ISOLATION ROOM



- Central nurse station, central monitorisation
- Storage and utility areas (for equipment, clean and dirty utilities)
- Waiting room for visitors
- Seminar/conference room
- Rooms for staff (medical director, doctors, nurses, other personel,etc)
- Change rooms, toilets and showers

### CENTRAL NURSE STATION



- electrical safety and emergency supply
- Three oxygen, 2 air, 4 suction, and 16 power outlets with a bedside lamp are optimal for a Level III ICU



• An ICU must have large clear windows.

## EQUIPMENT

- Central and bedside monitors
- Pulse oxymeter, Capnography
- 12 lead ECG recorder
- Patient/bed weighers
- Pressure monitoring systems
- Bedside glucose monitoring, temperature monitoring

## EQUIPMENT

- Ventilators (bedside-portable)
- Infusion pumps
- Oxygen therapy devices
- Resuscitation trolley
- Defibrillators
- Haemodialysis/Haemodiafiltration equipments

## EQUIPMENT

- Dressing trolleys
- Heating/cooling blankets
- Pressure distributions mattresses

• Recording the patients parameters is essential

Andreas Valentin
Patrick Ferdinande
ESICM Working Group
on Quality Improvement

Recommendations on basic requirements for intensive care units: structural and organizational aspects

#### ICU TEAM

- Director of ICU (intensivist)
- Doctors
- Nurses
- Respiratory therapists/Physiotherapists
- Clinical pharmacist

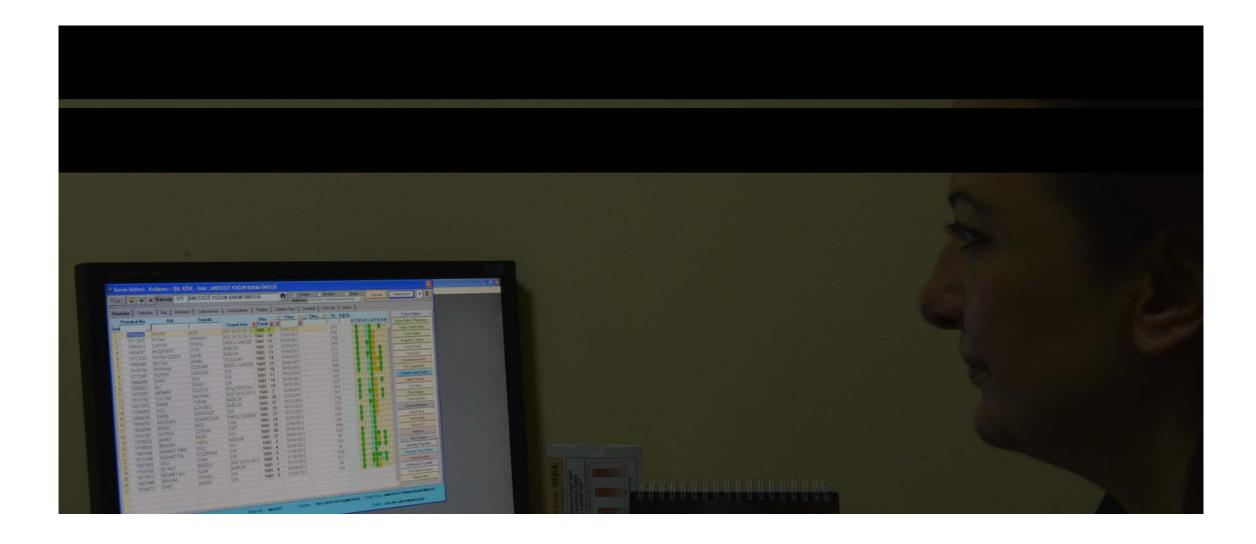
## ICU TEAM DOCTORS



#### Director of ICU

- is responsible for the clinical management of patients referred to the ICU
- is responsible for admission and discharge decision of the patient
- is responsible for providing equipment
- is responsible for education of staff

# PATIENT INFORMATION ON SCREEN



- The head of the ICU is assisted by doctors qualified in intensive care medicine.
- The number of staff is determined by; the number of beds in the unit, number of shifts per day, the level of care

• The number of full time physicians is per six to eight intensive care beds in tertiary ICU's

• "off duty hours": A physician is available upon request at short notice in the hospital



• They may consult specialists in different medical, surgical, or diagnostic disciplines whenever necessary.

## DOCTORS

• Nights, weekends, holidays: The medical care must assured on a 24 h/day basis

#### HEAD NURSE

- full-time
- responsible for the functioning and quality of the nursing care
- extensive experience in intensive care
- at least one deputy head nurse to replace him (her).

#### HEAD NURSES

- Doesn't participate in routine nursing activities.
- Works in collaboration with the medical director,
- Helps to the director to provide protocols and and together they provide policies and protocols

#### NURSES

 Guidelines recently published suggest that at least 50% of nurses in training ICUs should have worked in Intensive Care for greater than 2 years or be trained and certified in Intensive Care nursing.



#### Guidelines for ICU Admission, Discharge, and Triage

American College of Critical Care Medicine of the Society of Critical Care Medicine

#### ABSTRACT

Appropriate utilization of Intensive Care Unit (ICU) resources is an important issue as the nation struggles to contain health care expenditures. The guidelines proposed here provide models which ICUs may use in formulating admission, discharge and triage criteria. A process for implementation, monitoring and performance review of policies and procedures is also included.

#### QUALITY MANAGEMENT

- Scoring Systems
- Length of Stay
- Patients re-admitted to ICU
- Nosocomial infections in ICU
- Antibiotic utilization
- Mortality review

#### SCORING SYSTEMS

- APACHE
- SAPS
- SOFA
- MODS

Vincent and Moreno *Critical Care* 2010, **14**:207 http://ccforum.com/content/14/2/207



#### **REVIEW**

#### Clinical review: Scoring systems in the critically ill

Jean-Louis Vincent\*1 and Rui Moreno2

#### INFECTIONS

- Ventilator associated pneumonia
- Catheter related blood stream infection
- Catheter related urinary system infection
- Wound infections
- Others

#### Prevention of Infections

- Hand washing
- Staff education
- Aseptic conditions during interventions
- Appropriate air conditioning

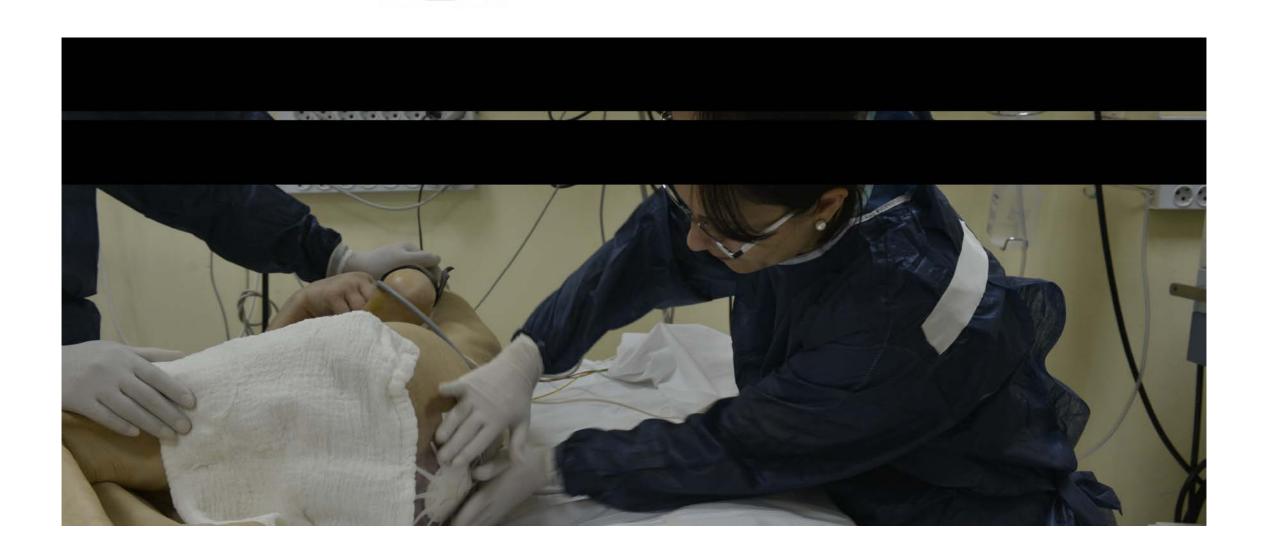
#### Treatment of Infections

- Antibiotics
- **♦** Infection control comitee

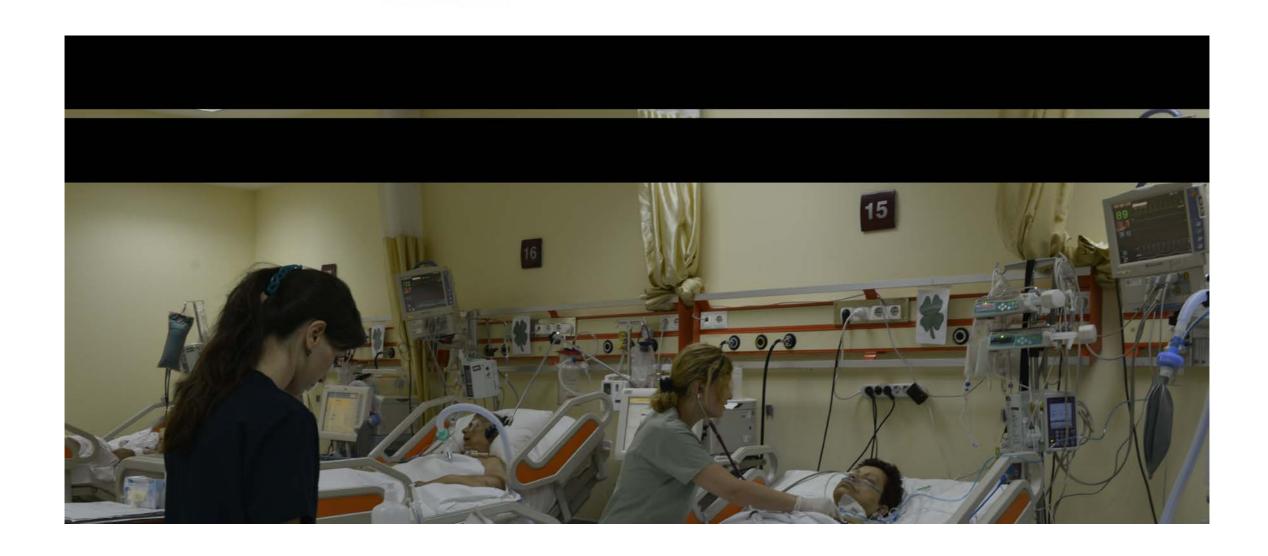
#### CONCLUSION

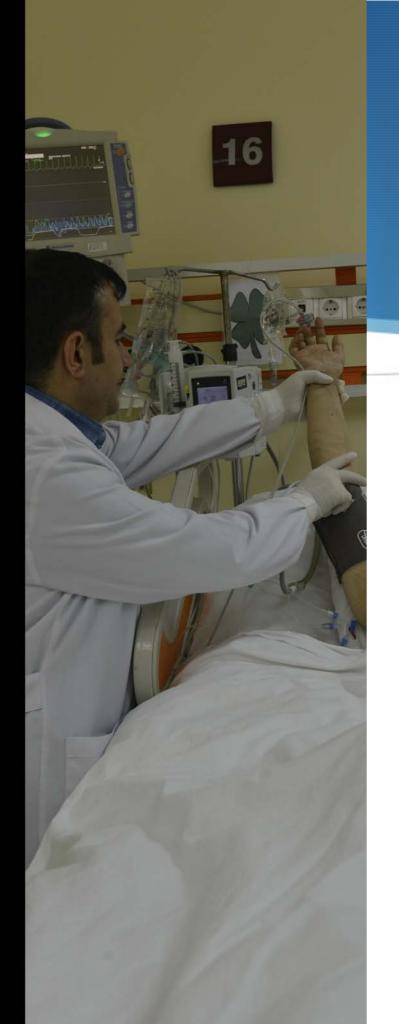
- ▶ ICU's are the most expensive and important sections of health care
- It must be planned wisely with professional attention,

#### WOUND CARE NURSE



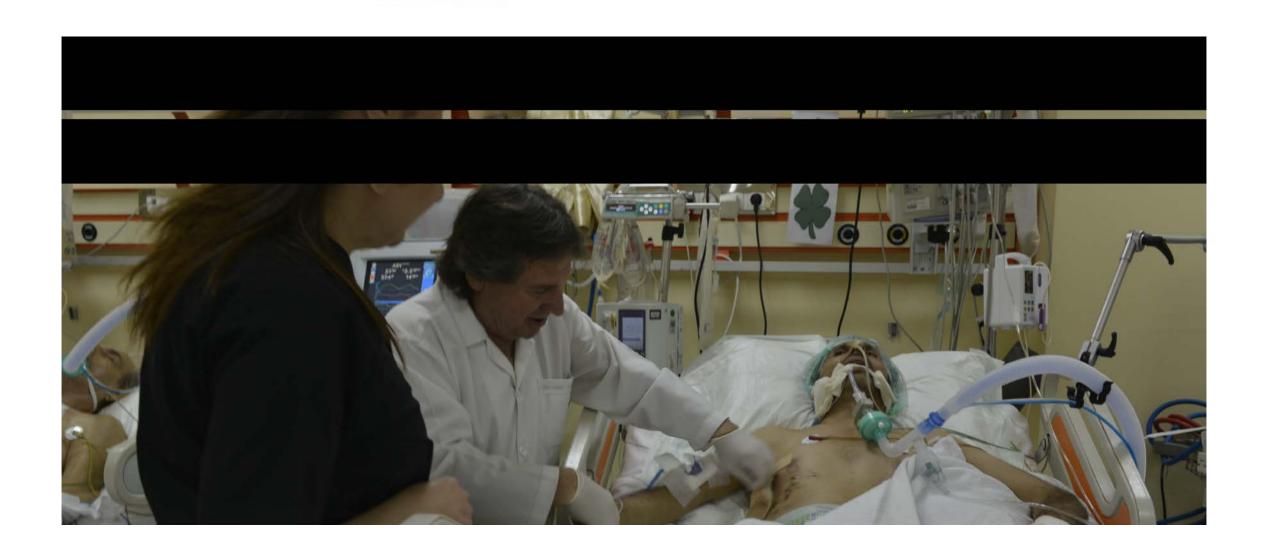
## DAILY VISIT

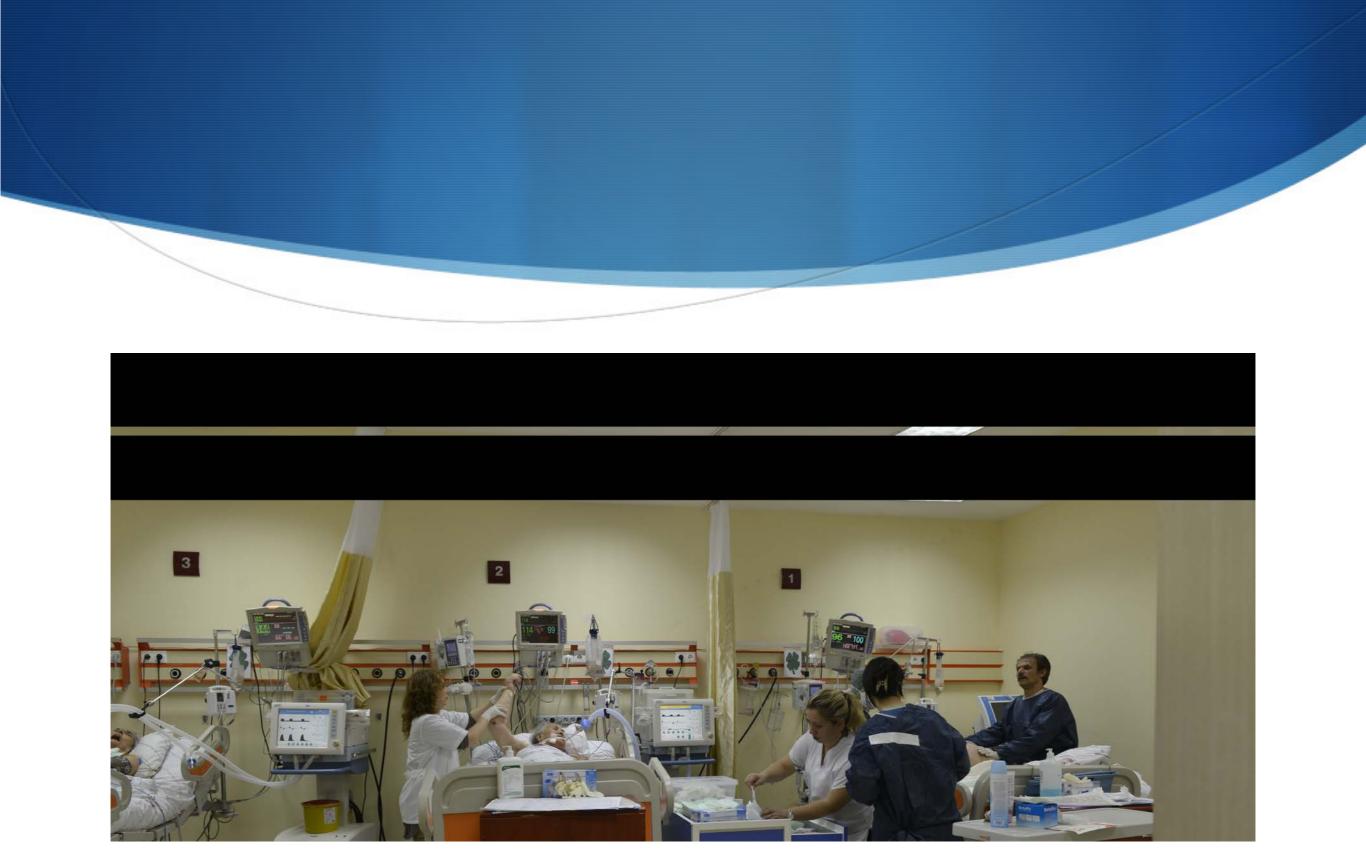




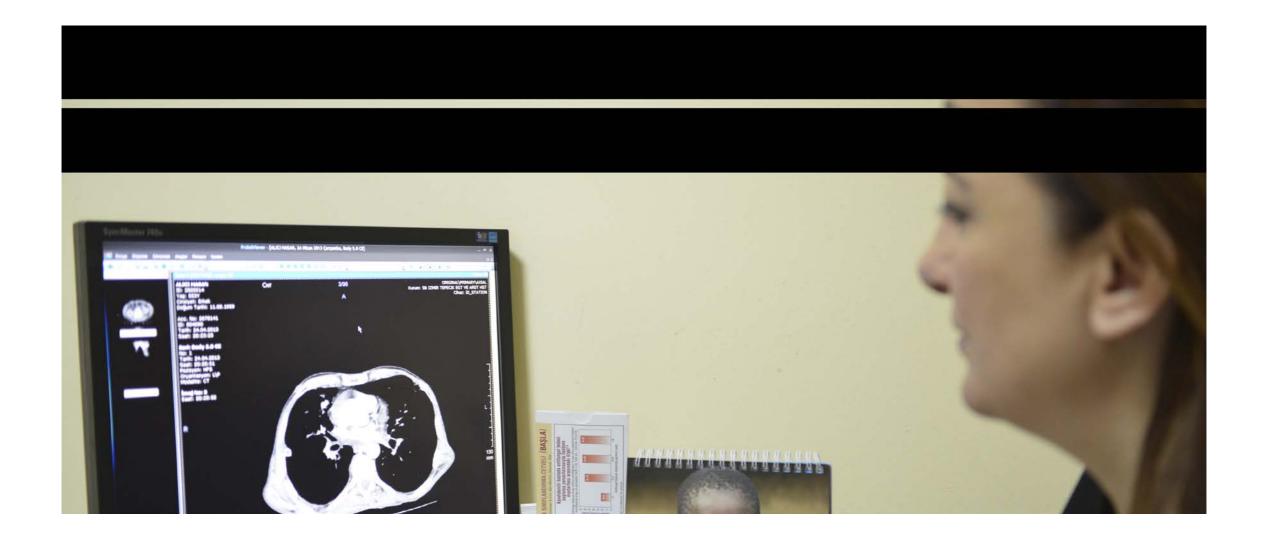
## Physiotherapie

#### CONSULTATION

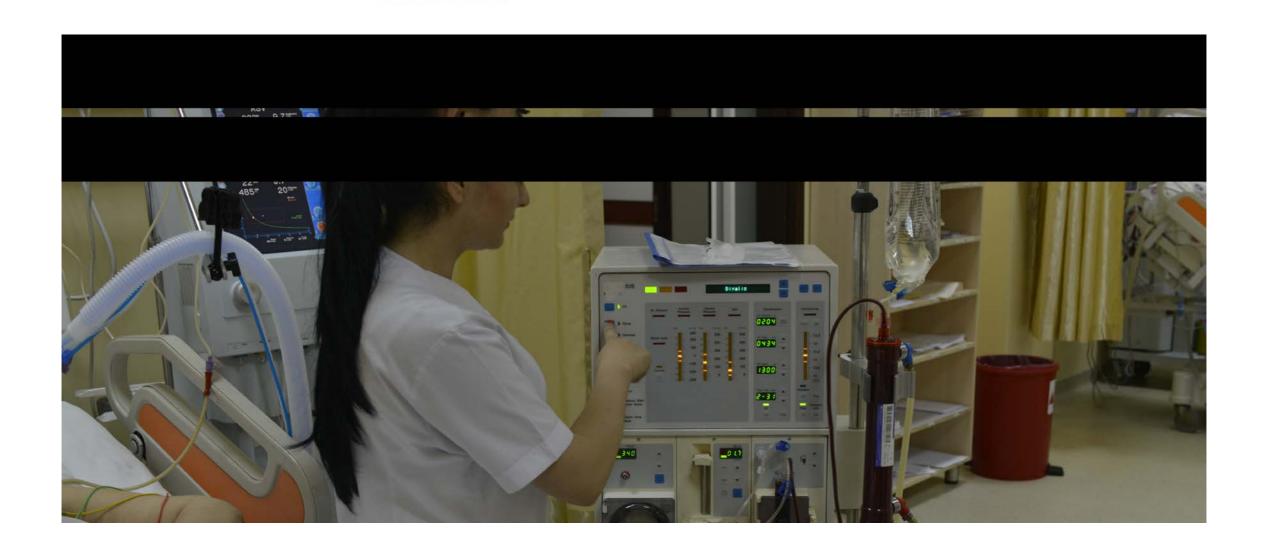




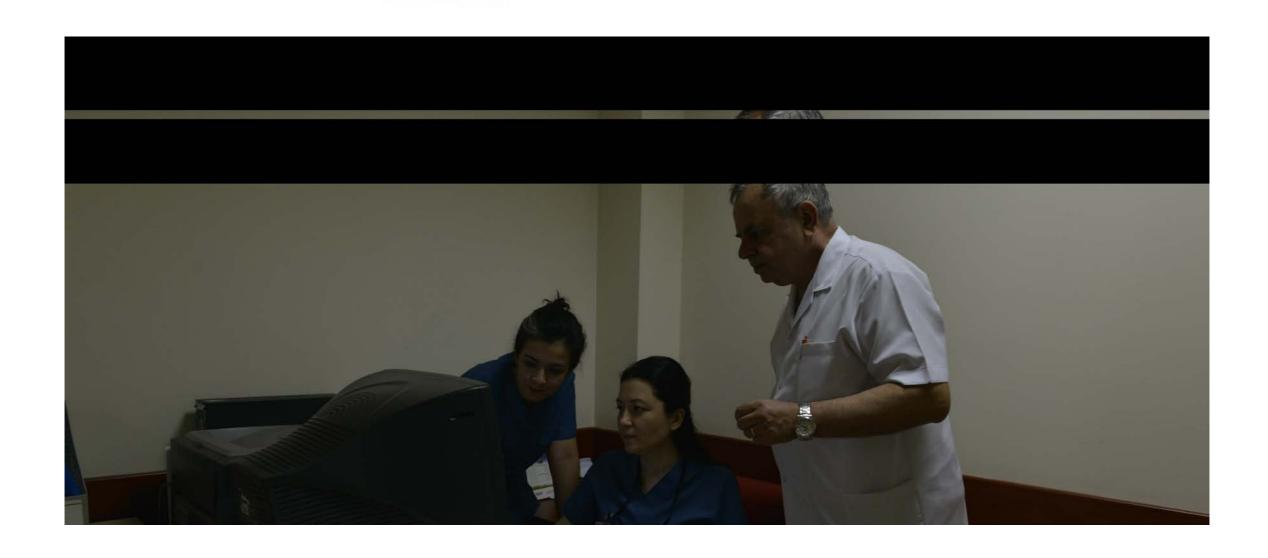
#### CT IMAGE ON COMPUTER



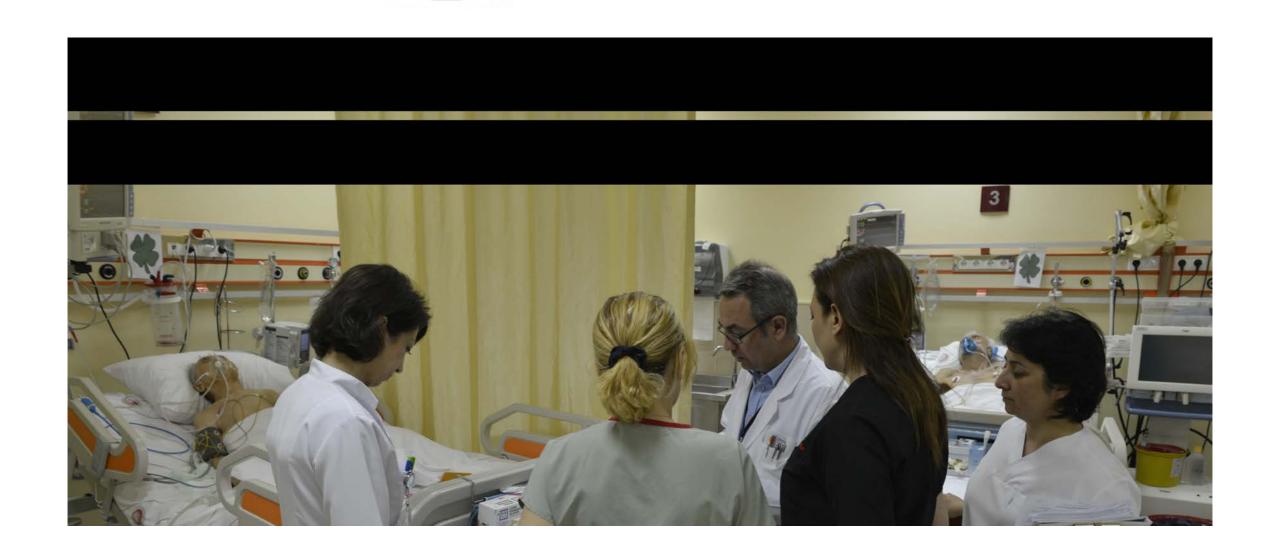
#### HEMODIALYSIS



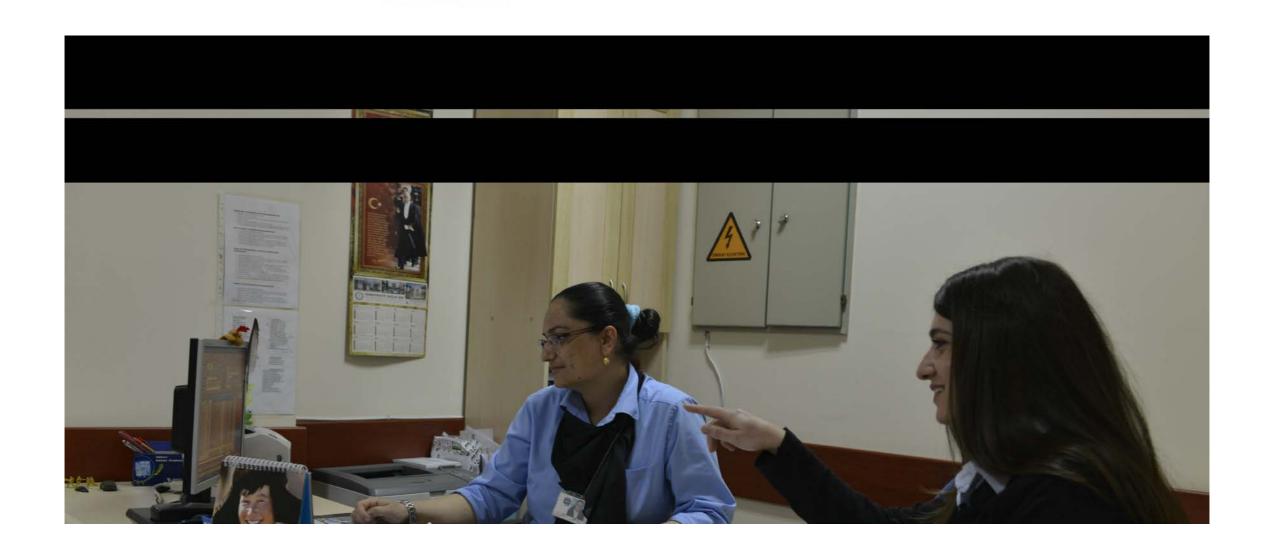
### HEAD NURSE



## VISIT WITH INFECTION CONTROL COMITEE MEMBERS



### SECRETARY



# THANK YOU FOR YOUR PATIENCE